

Meeting of the Board  
to be held at  
the National Audit Office, Blue Mezzanine 7  
157 Buckingham Palace Road, London SW1W 9SP  
on 20 November 2014 at 13.30

**AGENDA**

|                    |     |                                        |
|--------------------|-----|----------------------------------------|
| <b>Members</b>     |     |                                        |
| Andrew Likierman   | AL  | Chair                                  |
| Amyas Morse        | AM  | Comptroller and Auditor General (C&AG) |
| Gabrielle Cohen    | GC  | Executive Leader                       |
| Naznin Coker       | NC  | Non-Executive Member                   |
| Gillian Guy        | GG  | Non-Executive Member                   |
| Paula Hay-Plumb    | PHP | Non-Executive Member                   |
| Mary Keegan        | MK  | Non-Executive Member                   |
| Michael Whitehouse | MW  | Chief Operating Officer                |
| John Thorpe        | JT  | Executive Leader                       |
| <b>Attendees</b>   |     |                                        |
| Toni Whitby        | TW  | Interim Board Secretary                |
| Gurdip Juty        | GJ  | Financial Controller (Item 2&3)        |
| Sally Howes        | SH  | Executive Leader (Item 3)              |
| Nick Lacy          | NL  | Head of Policy (Item 3)                |
| Vicky Cox          | VC  | Head of Facilities (Item 3)            |
|                    |     |                                        |

| <b>TRANSACTIONAL BUSINESS</b> |                                                                                                                                                                    |                  |             |
|-------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|-------------|
| 1                             | <b>Objective Area: Good Governance</b>                                                                                                                             |                  | 13.30-13.55 |
| 1.1                           | <b>Apologies for Absence</b>                                                                                                                                       | Chair            |             |
| 1.2                           | <b>Declarations of Interest</b>                                                                                                                                    | Chair            |             |
| 1.3                           | <b>Minutes of the meeting of 23 October 2014</b><br>To approve the Minutes of the last meeting as (a) an accurate record; and (b) their publication on the website | Chair<br>(paper) |             |
| 1.4                           | <b>Action Points</b><br>To receive an update on and note the outstanding Action Points                                                                             | Chair<br>(paper) |             |
| 1.5                           | <b>Feedback from TPAC Hearing on 6 November on appointment of NEDs to Board</b>                                                                                    | Chair            |             |
| 1.6                           | <b>Matters Arising</b> To raise any Matters Arising                                                                                                                |                  |             |
| 1.7                           | <b>Update from C&amp;AG</b> To receive an update from the C&AG                                                                                                     | C&AG<br>(paper)  |             |
| 1.8                           | <b>Update on the latest developments with PAC and Parliament</b>                                                                                                   | GC, oral         |             |

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|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|-----------------|
| 1.9                       | <b>Oral Update from the Chair of the Audit Committee</b> from the morning's meeting                                                                                                                                                       | GG, oral           |                 |
| 2                         | <b>Objective Area Good Governance<br/>Business Report and Risk Report</b>                                                                                                                                                                 | GJ<br>(papers)     | 13.55-<br>14.10 |
| 2.1                       | To receive the October Business Report                                                                                                                                                                                                    |                    |                 |
| 2.2                       | To receive the October Risk Report<br><i>Noting deep dive discussion on Moderated Feedback and wider risks at Item 5</i>                                                                                                                  |                    |                 |
| <b>STRATEGIC BUSINESS</b> |                                                                                                                                                                                                                                           |                    |                 |
| 3                         | <b>Objective Area: Use of Resources</b>                                                                                                                                                                                                   | GJ   SH<br>(paper) | 14.10-<br>14.40 |
| 3.1                       | To receive an update on ERP. As requested the IT Strategy is provided to give context                                                                                                                                                     |                    |                 |
| 3.2                       | Consideration of the Facilities Contract   Approval for the expenditure for the new 'Manned Guarding & Reception' contract and 'Total Facilities Management' contract                                                                     | VC<br>(paper)      |                 |
| 3.3                       | Timely Escalation of Information on Contracts   Information Requirements for the Board                                                                                                                                                    | NL<br>(paper)      |                 |
| 4                         | <b>Objective Area: Good Governance<br/>Reappointment of the External Auditors</b><br>Under legislation, the Board has to reappoint the External Auditors annually.                                                                        | GG<br>(paper)      | 14.40-<br>14.45 |
| 5                         | <b>Objective Area: Support and Advice<br/>Moderated Feedback 2014</b><br>Discussion of the NAO's relationships with its stakeholders, informed by feedback from 2014 Moderated Feedback process; and how this informs our risk management | GC<br>(paper)      | 14.45-<br>14.55 |
| 6                         | <b>Objective Area: Good Governance<br/>Work Programmes</b>                                                                                                                                                                                | Chair<br>(paper)   | 14.55-<br>15.00 |
| 6.1                       | To receive the <i>draft</i> Board Objectives and Work Programme for 2015 which will go to the Board at its first meeting in 2015 for consideration and approval.                                                                          |                    |                 |
| 6.2                       | To receive the <i>draft</i> Audit Committee's Work Programme for 2015 which will be considered and approved by the Board at its first meeting in 2015.                                                                                    | GG<br>(paper)      |                 |
| 6.3                       | To receive the <i>draft</i> Remuneration & Nominations Work Programme for 2015 which will be considered and approved by the Board at its first meeting in 2015.                                                                           | PHP<br>(paper)     |                 |
| 7                         | <b>Objective Area: Good Governance<br/>Remuneration and Nominations Committee Annual Report</b><br>To receive the first Annual Report of the work of Remco                                                                                | PHP<br>(paper)     | 15.00-<br>15.05 |
| 8                         | <b>Objective Area: Good Governance<br/>Audit Committee</b><br>To receive a Half Year Report from the Chair of the Audit Committee                                                                                                         | GG<br>(paper)      | 15.05-<br>15.10 |
| 9                         | <b>Objective Area: Good Governance</b>                                                                                                                                                                                                    |                    |                 |
| 9.1                       | <b>Terms of Reference and Standing Orders Review   Board</b><br>Annually review and consider the Board's Terms of Reference and Board's Standing Orders                                                                                   | TW<br>(paper)      | 15.10-<br>15.20 |

|      |                                                                                                                                                                                                                                                                                                                      |               |                 |
|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|-----------------|
|      | <p><i>[To note that the Remuneration and Nominations Committee have reviewed and considered their ToR which will go to the Board at its first meeting in 2015 for consideration and approval.]</i></p> <p><i>[To note the Audit Committee's ToR were considered and approved by the Board in September 2014]</i></p> |               |                 |
| 10   | <p><b>Objective Area: Good Governance</b></p> <p><b>Chair and Non Executive Members</b></p> <p>Chair and Non Executive Members stepping down</p>                                                                                                                                                                     | TW<br>(paper) | 15.20-<br>15.25 |
| 11   | <b>Any Other Business</b>                                                                                                                                                                                                                                                                                            |               | 15.25-<br>15.00 |
| 11.1 | To receive the draft minutes of the Remuneration & Nominations Committee meeting on 23 October 2014                                                                                                                                                                                                                  | (paper)       |                 |
| 11.2 | Brief on Employment Appeal Tribunal to be heard at a one day hearing planned for 15 December 2014.                                                                                                                                                                                                                   | (paper)       |                 |
| 11.3 | To receive the NAO Strategy 2015-16 to 2017-18                                                                                                                                                                                                                                                                       | Final doc.    |                 |
|      | <p><b>DATE AND TIME OF NEXT MEETING</b></p> <p>The first meeting in 2015 is proposed Thursday 22 January 2015.</p>                                                                                                                                                                                                   |               |                 |